

## Exclusions and Limitations

**GENERAL EXCLUSIONS:** This plan does not cover any loss caused by or resulting from: intentionally self-inflicted injury, suicide, or attempted suicide of the Insured, Family Member, Traveling Companion or Business Partner while sane or insane; Normal Pregnancy or Childbirth, other than Unforeseen Complications of Pregnancy, of the Insured, a Traveling Companion or a Family Member; participation in professional athletic events; motor sport, or motor racing, including training or practice for the same; mountain climbing that requires the use of equipment such as; pick-axes, anchors, bolts, crampons, carabineers, and lead or top-rope anchoring or other specialized equipment; operating or learning to operate any aircraft, as student, pilot, or crew; air travel on any air-supported device, other than a regularly scheduled airline or air charter; war (whether declared or not) or act of war, participation in a civil disorder, riot, insurrection or unrest; any unlawful acts committed by the Insured; Mental, Nervous or Psychological Disorder; if the Insured's tickets do not contain specific travel dates (open tickets); being under the influence of drugs or narcotics, unless administered upon the advice of a Physician or intoxication above the legal limit; any Loss that occurs at a time when this coverage is not in effect; traveling solely or substantially for the purpose of securing medical treatment; any Trip taken outside the advice of a Physician; Pre-Existing Medical Conditions of an Insured, Traveling Companion, Business Partner or Family Member (within a 60 day period immediately preceding coverage effective date).

The following exclusions also apply to the Medical Expense Benefit: routine physical examinations; mental health care; replacement of hearing aids, eye glasses, contact lenses, sunglasses; routine dental care; any service provided by the Insured, a Family Member, or Traveling Companion; alcohol or substance abuse or treatment for the same; Experimental or Investigative treatment or procedures; care or treatment which is not Medically Necessary, except for related reconstructive surgery resulting from trauma, infection or disease; coverage for Trips less than 100 miles from the Insured's Primary Residence (also applies to the Emergency Evacuation Benefit).

The following exclusions also apply to Accidental Death and Dismemberment: loss caused by or resulting directly or indirectly from Sickness or disease of any kind; stroke or cerebrovascular accident or event; cardiovascular accident or event; myocardial infarction or heart attack; coronary thrombosis; aneurysm.

Please refer to your policy for a complete list of plan exclusions and limitations. The purchase of this product is not required in order to purchase any other travel product or service. Your travel retailer might not be licensed to sell travel insurance and will only be able to provide general information about the product. An unlicensed travel retailer may not answer questions about the terms and conditions of the insurance offered and may not evaluate the adequacy of your existing insurance coverage. The products being offered provide insurance coverage that only applies during your covered trip. You may have insurance coverage from other sources that provide similar benefits but may be subject to different restrictions depending upon the coverage. You may wish to compare the terms of the travel policy offered through Travelex with any existing life, health, home and automobile insurance policies you may have. If you have questions about your coverage under your existing insurance policies, contact your insurer or insurance agent or broker. The product descriptions provided here are only brief summaries and may be changed without notice. The full coverage terms and details, including limitations and exclusions, are contained in the insurance policy. If you have questions about coverage available under our plans, please review the policy or contact us. Travelex Insurance Services Inc. 9140 West Dodge Road, Suite 300, Omaha, NE 68114. Toll Free 844.204.0941. Email: [customersolutions@travelexinsurance.com](mailto:customersolutions@travelexinsurance.com).

Any inquiry regarding claims may be directed to [travelex.claims@bhspecialty.com](mailto:travelex.claims@bhspecialty.com); P.O. Box 31003 Charlotte, NC 28231-1003; 855.205.6054. Inquirers regarding new, existing or denied claims and any other claims questions may also be directed to this address.

Consumers in California may also contact: California Department of Insurance Hotline 800.927.4357 or 213.897.8921. Travelex CA Agency License #0D10209.

Consumers in Maryland may contact: Maryland Insurance Administration 800.492.6116 or 410.468.2340.

Travel insurance is underwritten by, Berkshire Hathaway Specialty Insurance Company (formerly known as Stonewall Insurance Company), 1314 Douglas Street, Suite 1400, Omaha, NE 68102; NAIC #22276 under Policy Form series (all states except as otherwise noted) PG-TA-IPL-USE. In KS, MN, MO, MT, OR, and VA Policy Form series PG-TA-IPL-NV. In CA Policy Form # PT-TA-IPL-CAEAH, CO Policy Form # PG-TA-IPL-COEAH and PG-TA-IPL-COEIM, IL Policy Form # PG-TA-IPL-ILE, IN Policy Form # PG-TA-IPL-INEAH and PG-TA-IPL-NVIM, MD Policy Form # PG-TA-IPL-MDE, NH Policy Form # PG-TA-IPL-NHE, NY Policy Form # PG-TA-IPL-NVIM and PG-TA-IPL-NVAH-NY, PA Policy Form # PG-TA-IPL-USIM and PG-TA-IPL-NVAH-PA, TX Policy Form # PG-TA-IPL-TXEAH and PG-TA-IPL-TXEIM, WA Policy Form # PG-TA-IPL-NVIM and PG-TA-IPL-WAEA. 9YH

## QUESTIONS, ASSISTANCE & CLAIMS

Dream. Explore. Travel On. This travel protection plan gives you options when unexpected situations affect your trip.

### WISH TO VIEW PLAN DETAILS?

To view complete details of this travel protection plan, please visit [policy.travelexinsurance.com/706A-1217](http://policy.travelexinsurance.com/706A-1217).

### QUESTIONS ABOUT PLAN BENEFITS?

Contact Travelex Insurance Services with questions prior to your trip departure. Email [customersolutions@travelexinsurance.com](mailto:customersolutions@travelexinsurance.com) anytime or call 844.204.0941 from 8:00 am – 7:00 pm CST Monday – Friday. Reference Plan Code 706A-1217.

### NEED ASSISTANCE WHILE TRAVELING?

If you purchased this plan, On Call International is available to assist you 24/7 if you have an emergency or need assistance during your trip. Email [mail@oncallinternational.com](mailto:mail@oncallinternational.com) or call:

- 855.892.6495 (within USA and Canada)
- 603.328.1373 (outside USA and Canada)
- 858.260.0622 (Text)

### EXPERIENCE A LOSS AND NEED TO FILE A CLAIM?

If you purchased this plan and need to file a claim, go to [travelexinsurance.com](http://travelexinsurance.com) to file your claim online.

If you have questions about your claim, contact Berkshire Hathaway Specialty Insurance: Email [travelex.claims@bhspecialty.com](mailto:travelex.claims@bhspecialty.com) anytime or call 855.205.6054 from 7:00 am – 7:00 pm CST Monday – Friday.

Please complete the enclosed  
Travel Protection Waiver form  
and return to Holiday Vacations



Dream. Explore.  
Travel On.



**TRAVEL PROTECTION**  
offered exclusively by:

**HOLIDAY  VACATIONS**

## BENEFIT HIGHLIGHTS<sup>1</sup>

**TRIP CANCELLATION** 100% OF TRIP COST (\$40,000 limit)

**TRIP INTERRUPTION** 100% OF TRIP COST (\$40,000 limit)

Protect travel investments and recover non-refundable, prepaid trip costs if a trip is canceled or interrupted. Reasons include:

- Sickness, Injury or Death<sup>2</sup>
- Inclement Weather
- Home Uninhabitable/Inaccessible
- Traffic Accident
- Strike
- Quarantine/Hijacking
- Jury Duty/Subpoena
- Military Duty
- Employment Termination

**TRIP DELAY** \$1,000 (\$250 per day)

Reimbursement for additional costs such as accommodations, transportation and meals if a trip is delayed 12 hours or more.

**MISSED CONNECTION** \$100

Reimbursement for unused, non-refundable expenses and additional transportation to join the departed trip if a connection is missed by 3 hours or more.

**BAGGAGE & PERSONAL EFFECTS** \$1,000

Reimbursement for personal articles and expenses if bags are lost, stolen or damaged.

**BAGGAGE DELAY** \$500

Reimbursement for personal articles and expenses if bags are delayed for 24 hours or more.

**EMERGENCY MEDICAL & DENTAL EXPENSES** \$50,000

Emergency medical treatment if a sickness or injury occurs while traveling. \$500 dental expense sublimit.

**EMERGENCY MEDICAL EVACUATION** \$100,000

Emergency medical evacuation to the nearest suitable medical facility. Includes repatriation and travel expenses (maximum \$25,000) for escort.

**ACCIDENTAL DEATH & DISMEMBERMENT** \$20,000

Reimbursement for permanent loss of life, limbs or sight from a covered accidental injury during travel.

**TRAVEL ASSISTANCE SERVICES<sup>3</sup>** INCLUDED

A wide range of services before and during trips through a 24/7 toll free number. Includes assistance with medical emergencies, lost documents or baggage, event ticketing, business services and more.

<sup>1</sup> All coverages per insured up to limits listed. Coverage and rates may vary by state. Please see your policy for details or call 844.204.0941. <sup>2</sup> Of you, a traveling companion, family member, domestic partner or business partner. <sup>3</sup> Provided by the designated provider as listed in the Policy. <sup>4</sup> Based on industry average. Fastest payments on approved claims when debit card or other EFT method is chosen as preferred payment method. Speed of transaction varies by processing financial institution.



## REASONS TO BUY

**PRE-EXISTING EXCLUSION WAIVER** INCLUDED

If plan is purchased within 15 days of initial trip deposit, pre-existing medical conditions are waived when full trip cost is insured and traveler is medically able to travel at the time of plan purchase.

**PRIMARY COVERAGE** INCLUDED

Primary coverage pays your claim first with no deductibles. This means faster payment to you. Purchase any time before your trip and primary coverage is automatically included!

**PURCHASE GUARANTEE** INCLUDED

If you are not completely satisfied within 15 days of purchasing this plan, Travelex will refund your premium cost, if you have not departed on your trip or filed a claim.

**FAST ONLINE CLAIMS** INCLUDED

New claims process that pays up to five times faster than industry average. Most claims can be filed with a “pic and click” on the go without piles of claim forms.<sup>4</sup>

## PLAN RATES<sup>5</sup>

TRIP COST	COST PER PERSON
\$0-\$1,000	\$42
\$1,001-\$2,000	\$95
\$2,001-\$3,000	\$165
\$3,001-\$4,500	\$229
\$4,501-\$5,500	\$294
\$5,501-\$7,000 <sup>5</sup>	\$373
\$7,001-\$40,000 <sup>5</sup>	6.85% of Trip Cost

Rates are per traveler. <sup>5</sup> Rates for NY, PA and WA residents when trip cost is \$5,501-\$40,000 are \$294 + 6.5% of tour cost over \$5,500.

## IS TRAVEL PROTECTION FOR ME?

### TRAVEL PROTECTION WAIVER

Travel insurance is recommended to help protect you and your trip investment for events such as cancellation, delay, emergencies and travel assistance.

I (We) have been advised that a Travelex protection plan is available at an additional cost. I (We) have read and understand the Exclusions and Limitations provided. I (We) **DO** wish to purchase trip protection. Please remit the amount shown on the invoice that includes the protection plan cost. Sign and date below and return this form with your trip payment and invoice to this address:

Holiday Vacations  
2727 Henry Avenue  
Eau Claire, Wisconsin 54701

I (We) have been advised that a Travelex protection plan is available at an additional cost. I (We) **DO NOT** wish to purchase trip protection. Please remit the amount shown on the invoice that does not include the protection plan cost. Sign and date below and return this form with your trip payment and invoice to the address above.

SIGNATURE

DATE

SIGNATURE

DATE

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison. Please visit [travelexinsurance.com/company/fraud-warning](http://travelexinsurance.com/company/fraud-warning) to view the state specific fraud warnings or call 844.204.0941.

